**Survey Questions**

* **How old are you?**
* **What is your profession?**
* **How often do you need to use health care services?**
* **In your family how many people need to use health care services?**
* **Do you or your family face any difficulties while using health care services?**
* **Which features you think you will need most in the health care services?**
* **How satisfied are you with the available workflows in those services?**
* **Have you used a health care related websites before?**
* **Do you get your desired health care services from those websites?**
* **What features you think it should be include in those websites?**